

Advance Directives:

You have the right to information regarding advance directives, this facility's policy on advance directives, and information regarding state regulations concerning advance directives. Applicable state forms are available from the center and will be provided upon request.

When a person becomes unable to make decisions due to a physical or mental change or condition, they are considered incapacitated. To make sure that an incapacitated person's decisions about health care will still be respected, the Florida legislature enacted legislation pertaining to health care advance directives (Chapter 765, Florida Statutes). The law recognizes the right of a competent adult to make an advance directive instructing his or her physician to provide, withhold, or withdraw life-prolonging procedures; to designate another individual to make treatment decisions if the person becomes unable to make his or her own decisions; and/or to indicate the desire to make an anatomical donation after death. The state rules that address this include 58A-2.0232, 59A-3.254, 59A-4.106, 59A-8.0245, and 59A-12.013, Florida Administrative Code and Florida statute Title XLIV, Chapter 765.

Surgery Center respects the right of patients to make informed decisions regarding their care. The Center has adopted the position that an ambulatory surgery center setting is not the most appropriate setting for end of life decisions. Therefore, it is the policy of this surgery center that in the absence of an applicable properly executed Advance Directive, if there is deterioration in the patient's condition during treatment at the surgery center, the personnel at the center will initiate resuscitative or other stabilizing measures. The patient will be transferred to an acute care hospital, where further treatment decisions will be made.

If the patient has Advance Directives which have been provided to the surgery center that impact resuscitative measures being taken, we will discuss the treatment plan with the patient and his/her physician to determine the appropriate course of action to be taken regarding the patient's care.

The following are the names and/or agencies you may contact:

To contact the State of Florida to report a complaint;

- **Agency for Health Care Administration
Complaint Administration Unit
ATTN: Pat Hall, Supervision
2727 Mahan Drive Building #1
Tallahassee, Florida 32308
State Web site: www.cms.hhs.gov/center/ombudsman.asp**

Medicare beneficiaries may also file a complaint with the Medicare Beneficiary Ombudsman at the **Medicare Ombudsman Web site:**

- <http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html>

Medicare:

- www.medicare.gov or call 1-800-MEDICARE (1-800-633-4227)

Office of the Inspector General:

- <http://oig.hhs.gov>

This facility is accredited by the Accreditation Association for Ambulatory Health Care (AAHC). Complaints or grievances may also be filed at:

- The Accreditation Association for Ambulatory Health Care
5250 Old Orchard Road, Suite 200
Skokie, IL 60077
(847) 853-6060
- Email: info@aaahc.org